

Ambulance Services

The County Department of Health Services (DHS) holds the contracts with the private ambulance companies that work along with the Los Angeles County Fire Department to provide the patient transport service.

The Los Angeles County Fire Department provides the paramedics and 911 assessment and intervention. If a patient requires transport to a hospital, the transportation only is completed under the DHS contract with the ambulance company. This contract is seamless to the City.

A "Request for Proposals" (RFP) was released in February by DHS for ambulance services. Responses have been accepted and they are being reviewed by the DHS evaluation team. As such, the existing contracts with the current ambulance companies were extended by the Board of Supervisors for 6 months to November 31, 2016 with another month by month extension for 6 months. It is DHS' goal to complete the scoring of bids by September and proceed to the Board of Supervisors for contract approval in November 2016. The RFP is on the DHS website and it includes a draft of the contract to be signed. The website is: www.ems.dhs.lacounty.gov. From the Home Page, click as follows:

- [More DHS](#)
- [Departments](#)
- [Contracts and Grants](#)
- In the "search" bar, type "ambulance contracts rfp" and select: Los Angeles County Department of Health Services-Contracts and Grants-Contracts and Grants Detail (the second item listed).
- The result will be documents pertaining to the "Request for Proposals for Emergency Ambulance Transportation Services 9-1-1 Responses"

As an outcome of the bidding process, the City could see a change in the ambulance company. The County is seeking a "zero" bid for the agreement; in other words, the ambulance company is able to bill the patient directly so there is no cost to the County.

EMERGENCY AMBULANCE TRANSPORTATION AGREEMENT REQUEST FOR PROPOSALS

OVERVIEW

(CURRENT CONTRACTS EXPIRE: May 30, 2016)

- ❖ Actual document detail is confidential until RFP released by Contracts and Grants
- ❖ Development work group was composed of EMS Agency staff, Contracts and Grants, County Counsel and representatives from Los Angeles County Fire Department
- ❖ The work group reviewed Request for Proposals (RFP) for same service from multiple counties throughout the state
- ❖ Follows specific contracting State-wide process.
- ❖ State Emergency Medical Services Authority (EMSA) is reviewing for approval
- ❖ The Health and Safety Code, Division 2.5, 1797.224 allows the County EMS Agency to design the Exclusive Operating Areas (EOA) for emergency ambulance transportation.
 - Independent cities that have contracts with the County to provide for the emergency ambulance transportation. Example, Los Angeles City, Long Beach, Burbank
 - Cities that did not contract with the County are included in the RFP bidding process. Montebello, Santa Fe Springs, Redondo Beach, Compton, Monrovia, La Habra Heights.
 - Fire District cities
 - Monrovia, Redondo Beach, Compton fire departments have requested to be carved out as an EOA and allowed to bid on their cities
- ❖ Map of EOAs and Data (attached)
- ❖ EOA development
 - Cities – contiguous, population, poverty rate, payer mix, number of medical 911 transports
 - EOAs 2, 6, 8. The EMS Agency was approached by several city fire department Chief requesting the opportunity to bid for the ambulance contract in their city. Each city fire chief understands their city's proposal will be scored along with all other proposers.
- ❖ Ten year agreement
- ❖ Minimum Mandatory Requirements - provide emergency services at equivalent to the services identified within the proposed EOA
- ❖ Meeting with League of Cities

Adding payment to Fire for dispatch of ambulances
Policies for billing complaints and language barriers
Response time penalties